

Thank you for choosing
Alside Premium Vinyl Siding.

Alside Premium Vinyl Siding is
no ordinary siding. It is the result
of years of intensive research and
development, giving you a vinyl
siding of the highest standards.

We take great pride in the quality
of our Siding. So much, in fact,
that we back it with a Lifetime
Limited Warranty.

We hope you take pride and
pleasure in the Alside Siding you
have chosen from your contractor
and will consider recommending
it to your friends and neighbors.

Thank you.

ISSUED TO

ORIGINAL PURCHASER—PRESENT PROPERTY OWNER

PROPERTY ADDRESS

CITY

STATE

ZIP

PHONE

DATE OF INSTALLATION

DEALER'S NAME

Alside®

The Care and Cleaning of Vinyl Siding, Soffit and Accessories

Like any other exterior siding surface, Alside Premium Vinyl Siding, Soffit and Accessories will have dirt exposure from atmospheric conditions. Ordinarily, the cleaning action of rainfall will be adequate to wash the Products. However, the Products should be washed periodically by rinsing with a garden hose and clear water particularly in those areas not exposed directly to rain. If you desire to do a more thorough cleaning, or where high soil collection conditions occur, follow these simple instructions.

1. Use a soft-bristled, long-handled washing brush. It attaches to your garden hose and makes washing your siding easier. Do not rub vigorously, as this may create glossy areas over the Product finish.
2. For hard-to-remove dirt, such as soot and grime found in industrial areas, wipe the siding down with a solution consisting of the following ingredients:
1/3 cup powdered detergent (Tide®, Fab® or equivalent powder detergent)
2/3 cup household cleaner (SoilMax®, Spic & Span® or equivalent)
1 gallon water
3. If mildew is a problem in your area, prepare the solution above but substitute 1 quart of laundry bleach for 1 quart of water.
4. If you wash down the entire house, start at the bottom and work up to the top, as less streaking will result.
5. It is important that immediately following all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose. Avoid prolonged or high pressure rinsing of open, ventilated areas.
6. For best results when using a cleaning solution, select an overcast cool day (55°-75°) and wash only small areas at a time. This should allow the wet cleaning solution to remain in contact with the finish for a period of not less than 3 minutes; then rinse with clear water before it has a chance to dry.

CAUTION: GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE PRODUCT FINISH. DO NOT USE CLEANERS CONTAINING ABRASIVE PARTICLES, SOLVENT OR AMMONIATED-TYPE CLEANERS OR PAINT REMOVER FOR CLEANING THE PRODUCTS. WHEN USING ANY OF THE ABOVE CHEMICAL CLEANING AGENTS, OBSERVE THE CHEMICAL MANUFACTURER'S RECOMMENDED SAFETY PRECAUTIONS. PROTECT AGAINST CONTACT OF THE SOLUTION WITH EYES OR SKIN.

This cleaning and maintenance information is suggested in an effort to be of assistance; however, Alside can assume no responsibility for results obtained which are dependent on the solution chemicals as prepared and method of application.

Effective for products manufactured on or after March 1, 2025.

Alside, a division of Associated Materials, LLC
3773 State Road
Cuyahoga Falls, Ohio 44223
800.489.1144

Want to know more?

Visit our website at www.alside.com

Alside®

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SIDING SYSTEMS

Premium Siding

Premium Vinyl Siding
**Lifetime
Limited
Warranty**

WITH TRANSFERABILITY PROVISIONS

Charter Oak®

Williamsport®

Board & Batten®

Charter Oak® Soffit

Greenbriar® Vintage Soffit

Alside®

Premium Vinyl Siding Lifetime Limited Warranty

Alside, a division of Associated Materials, LLC ("Alside"), Charter Oak®, Williamsport®, Board and Batten® Premium Vinyl Siding and Charter Oak® and Greenbriar® Vintage Premium Vinyl Soffit and Accessories (the "Products") are warranted by Alside against blistering, corroding, flaking and peeling as a direct result of defects occurring in the manufacturing process, under normal use and service, subject to the terms and conditions contained in this Warranty.

If Alside determines that a claim is valid in accordance with the terms of this Warranty, Alside agrees, at its sole option, to repair, refinish or replace only the defective Siding panels, Soffit panels, and/or Accessories, and assume 100% of the cost of material and labor. Alside also reserves the right to resolve a warranty claim by a cash settlement but in no event will the cash settlement or Alside's liability be greater than the original purchase price.

In the event that the building upon which the warranted Siding, Soffit and/or Accessories have been installed comprises multiple residential or commercial units, including condominiums, then each individually addressed unit shall be deemed to be a separate property owner unit for all applicability purposes of this Limited Warranty. For an entity other than living persons, the warranty period shall be for fifty (50) years from the original date of installation prorated under the Pro-Ration Schedule, under this Limited Warranty.

Transferability Provisions

This limited lifetime warranty (this "Warranty") remains in effect for as long as the owner(s) of the property to which the Products were originally applied [the "Original Property Owner(s)"] continues to live in and to own the property. In the event that there is more than one Original Property Owner, this warranty will remain in effect as long as one of the Original Property Owners is living and owns an interest in the property. Upon change in ownership, this Warranty may be transferred to the new owner(s) ["Subsequent Transferee(s)"] as a Fifty (50) Year, Limited Warranty beginning from the date of original installation of Products prorated under the Pro-Ration Schedule. Upon transfer fade shall be covered as set forth in the Pro-Ration Schedule.

Exclusions

Alside does not warrant installation nor defects caused by installation. This Warranty covers only the specific manufacturing defects as specified herein. This Warranty does not cover any other damages or material failure including, but not limited to, normal weathering, oxidation, Acts of God, fire, flood, impact from foreign objects, chemical pollutants, mildew, structural defects, negligent maintenance or abuse or distortion or warping due to unusual heat sources (including but not limited to barbeque grills, fire, reflection from windows, doors or other objects). Normal weathering may cause any surface to oxidize, chalk or accumulate surface dirt or stains due to varying exposures to sunlight, weather and atmospheric conditions. The geographic location, the quality of the atmosphere and other local factors in the area, over which Alside has no control, contribute to the severity of these conditions. This Warranty is valid only if genuine Alside Premium Vinyl Siding, Soffit and/or Accessories are used, but shall be void if accessory Products incompatible with the Siding, Soffit and/or Accessories are installed which cause defects to occur. The Warranty does not apply to siding that has been painted, varnished, or similarly coated over the manufacturer's original finish unless coating is authorized by Alside pursuant to this warranty.

Lifetime Limited Fade Protection

Alside warrants that the Products will not excessively fade. Excess fade is defined as a change greater than 4 Hunter Units of Delta E. This limited lifetime Fade Protection remains in effect for as long as the owner(s) of the property to which the Products were originally installed [the "Original Property Owner(s)"] continues to live in and to own the property. For an entity other than living persons, the Fade Protection period shall be for fifty (50) years from the original date of installation under this Limited Warranty prorated under the following Pro-Ration Schedule.

Alside will cover fade on the following basis:

Alside upon notification and validation of the complaint, will, solely at its option, either repair, replace or refinish (providing materials and labor) Products that have faded, provided such fading is in excess of 4 Hunter units of Delta E.

Pro-Ration Schedule

<i>Number of Years from Installation Date to Claim Date</i>	<i>% of Purchase Price of Originally Installed Products found to be Defective for which Alside will be Responsible</i>
During original purchaser's property ownership	100%
Subsequent owners and others covered by a 50-year prorated Warranty: 0-5 years	100%
More than 5 but less than 7	90%
More than 7 but less than 8	80%
More than 8 but less than 9	70%
More than 9 but less than 10	60%
More than 10 but less than 11	50%
More than 11 but less than 12	40%
More than 12 but less than 13	30%
More than 13 but less than 14	20%
More than 14 but less than 50	10%

Due to normal weathering, replacement Products may differ in gloss and color from Products that were originally installed. Our obligations under this Warranty will in no event exceed the purchase price of the originally installed Products determined by Alside to be defective and the cost of the labor involved in the original installation of such defective Products. Any additional costs beyond these amounts are the property owner's responsibility.

Hail

Alside Premium Vinyl Siding, Soffit and/or Accessories are also warranted against damage from hail. In such cases, upon authorization, the replacement materials only are covered. In the case of hail damage, the homeowner should first pursue their homeowners' insurance policy for coverage. In the event that coverage is denied by insurance carrier, homeowner will be entitled to the hail protection coverage hereunder. All other costs of replacement of hail-damaged Products, including the cost of labor, shall be the sole responsibility of the Original Property Owner(s) or Subsequent Owner(s) of the property.

Access and Equipment

Alside is not responsible for providing, assembling, or dismantling scaffolding, lifts, or other specialized equipment necessary to access the product for warranty service. The homeowner is responsible for ensuring reasonable access to both the interior and exterior of the product at their own expense. This includes, but is not limited to, the removal of window décor and security alarms, moving furniture, and providing any scaffolding or lift equipment required to reach products that cannot be accessed with a standard 15-foot extension ladder. Failure to provide adequate access may result in delays or denial of warranty service.

Exclusion – Excessive Sunlight and Heat Damage

Alside's warranty does not cover damage, discoloration, warping, or deterioration caused by reflection, absorption and buildup of heat greater than 160°F on the Product surfaces due to radiant exposure to sunlight, solar energy, UV light, or any other source of heat.

Warranty Voidance Due to Modifications or Alterations

This Warranty is void if any modifications, alterations, or removal of parts are made

to the Products without prior written authorization from Alside. Unauthorized coatings, treatments, or repairs that deviate from Alside's guidelines will also void this Warranty. Additionally, any removal or disassembly of components, unless part of an authorized repair, will nullify the warranty. All actions that alter the original condition of the Products outside of Alside-approved procedures are excluded from coverage.

Claim Handling

Any claims for defects under this Warranty should be submitted online at www.alside.com/support/warranties/ or in writing at Alside, Attn: Warranty Department, 3773 State Road, Cuyahoga Falls, OH 44223 promptly after discovery of the claimed defect, describing the defect claimed. Proof of Product purchase and proof of property ownership is required for coverage under this Warranty. The homeowner may be asked to complete a questionnaire and submit photos and or samples, or at Alside's option, a reasonable time shall be allowed for inspection purposes. The obligation of Alside, under this Warranty, shall be performed only by persons designated and compensated by Alside for that purpose and is subject to all other provisions of this Warranty.

The original Warranty shall not be extended by any such work performed, but the remaining Warranty time period shall continue in effect and be applicable under the terms and conditions of this Warranty to the Warranty work performed. A color variance may occur between any new replacement panel in comparison to the originally installed panels due to weathering exposure and would not be indicative of defective Siding, Soffit and/or Accessories. Alside reserves the right to discontinue or change any Siding, Soffit and/or Accessories as manufactured. In the event of a discontinued Product, Alside may, at its sole discretion, provide the claimant with a refund to cover the cost of repairing or replacing the defective Products part or component. This refund will be equal to the amount Alside can purchase a similar product or part for at the time the claim is submitted, less the pro rata portion of the product's or part's used warranty value. Alside may elect to refund the original purchase price for only the defective materials. Alside also reserves the right to resolve a warranty claim by a cash settlement but in no event will the cash settlement or Alside's liability be greater than the original purchase price.

In the event that we are performing a repair procedure on a warranted structure – the claimant must make the affected area accessible to us. Any needed equipment to access an area of the home beyond a 30' ladder would need to be provided by the claimant (examples include scaffolding or a lift).

The provisions of this Warranty are the full and complete Warranty policy extended by Alside.

This Warranty shall remain in effect only if normal cleaning practices are performed for maintenance of the Siding, Soffit and/or Accessories. (See Care and Cleaning.) This Warranty shall be null and void if harmful cleaning compounds are used.

THE WARRANTY STATEMENTS CONTAINED IN THIS LIMITED WARRANTY SET FORTH THE EXPRESS WARRANTIES EXTENDED BY ALSIDE AND ARE IN LIEU OF ANY OTHER CONDITIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED CONDITION OR WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

The replacement options contained in this Warranty shall be to provide the material and labor OR the material and the monetary amount of expected labor costs in lieu of the labor itself.

Alside®